

### 5.3 Collect the needs of end-user

**ID:** XXX

**Component:** MOSKitt4ME

**Service name:** Collect the needs of end-user

**Domain:** Open Source

**Partner:** UPV

#### Actions / Dates

Date	Action
11/07/2011-Currently	Actions related to gathering new needs and feedback from end-users

#### Description:

**Gathering user needs and feedback.** The requirements considered in the first prototype of MOSKitt4ME were based on the common functionality found in CAME environments [2]. Then, in a second stage, new requirements and feedback is being gathered by end-users from industry, specifically from software analysts that were involved in the development of MOSKitt, the open source CASE tool built on Eclipse in which MOSKitt4ME is being developed. The prototype is still being modified attending to the feedback provided by these end-users. To achieve an agile communication between end-users and the development team of MOSKitt4ME the use of an open source project management application such as Redmine [1] is been used. This tool allows end-users to create records to communicate both, found bugs and requests about new features. When a new record is created the end-user has to define the level of priority of it. This value is used by the MOSKitt4ME development team to decide about the order in which records should be addressed.

#### Conclusions:

- The use of a project management application is being crucial to achieve a successful communication between end-users and the MOSKitt4ME development team.

#### References:

[1] Redmine (<http://www.redmine.org/>)

[2] Niknafs, Ali and Ramsin, Raman. *Computer-Aided Method Engineering: An Analysis of Existing Environments*. In Proc. of the 20th international conference on Advanced Information Systems Engineering, 2008, pp. 525-540, Springer-Verlag.